

2006 EFMD conference on Public Sector Management Development



Post-bureaucratic management: A new age for Public Services?

Hosted by: Institut de Management Public – Aix-Marseille III University

Chair: **Christoph Reichard**, Director, LS Public Management, Universität Potsdam, D
14 to 16 June 2006 Aix-en-Provence, France



Programme

Wednesday, 14 June 2006

16:30 onwards	Registrations
17:30 – 18:00	Welcome by EFMD and the host institution Philippe Tchamitchian , Rector of Aix-Marseille III University, F
18:00 – 19:00	Panel session Antoine Durrleman , Director, ENA, F Jean-Pierre Corniou , Directeur des systèmes d'information, Renault Nissan and President, CIGREF, F Jean-Louis Bianco , Conseiller d'Etat, and President Conseil Général des Alpes de Haute Provence, F Panel Facilitator: Ghislaine Ottenheimer , Journalist Freelance, F
19:00 – 20:00	Cocktail

Thursday, 15 June 2006 What is post-bureaucratic modern public management?

8:30 onwards	Registrations		
09:00 - 09:15	Welcome by: EFMD Robert Fouchet , Vice Rector of Aix-Marseille III University and Dean of IMPGT, F and the Chair Christoph Reichard , Director, LS Public Management, Universität Potsdam, D		
09:15 - 10:15	Plenary session Responsiveness to citizens		
10:15 - 10:45	Networking		
10:45 – 11:15	EFMD Updates Griet Houbrechts , Director, Business Schools Services, Network Unit, EFMD		
11:15 - 12:45	Parallel Workshops A - Presentation of papers		
	A1 - Public Management Reforms and Social Values. Lessons for the Future from Quebec, Ontario and Alberta, Joseph Facal , Visiting Professor, HEC Montréal, CA - New Public Management in the United Arab Emirates, Abu Elias Sarker , University of Sharjah, UAE - The ombudsman and the citizen: a challenge of some commonly held assumptions, Steven Van Roosbroek , Katholieke Universiteit Leuven, B	A2 - Transformation of Public Service Delivery in Italy: monitoring and controlling of service quality, Hiroko Kudo , Chuo University, JP - Strategic planning: a tool for public management? – an overview of Belgian federal experience, Anne Drumaux , Solvay Business School - Free University of Brussels, B	A3 - About the necessary consistency between internal and external structuring, The case of the DIREN's "Natural hazards" unit restructuring, Bruno Tiberghien , IMPGT, F - The transition pains of a public health paradigm; The political costs and sector burden of Norway's confrontation with liberalized public health services, Egil Marstein , Norwegian School of Management BI, N
	A4 Public Organisations and Emergency Crisis Management: Lessons Learned for High Reliability Organizing (HRO) in Firefighting in California, Gary Provensal , Division Chief - Emergency and Medical Services, San Bernardino county fire department, USA and Daved Van Stralen , Medical Director, Totally Kids Specialty Healthcare, USA		

12:45 - 14:00	Lunch
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Public networks & partnerships contestability: institutional framework

14:00 – 15:00	Plenary session Public networks & partnerships contestability: institutional framework Larry O'Connell , National Co-ordinator: Research and Policy Development, National Centre for Partnership and Performance, IE
15:00 – 15:30	Networking

15:30 - 17:00	Parallel Workshops B - Presentation of papers			
	<p>B1</p> <p>- Developing Awareness, Competencies and Knowledge in the International Arena: when Public Administration advises and SMEs grow. The ICE case, Manuela Brusoni, SDA Bocconi School of Management, I</p> <p>- Towards a post bureaucratic management: an international perspective, Sylvie Trosa, Ministry of Social Affairs, F</p>	<p>B2</p> <p>- Post-bureaucratic Government: Reinventing "Reinventing Government" and the Case of a Choice System for the English National Health Service, Paul Joyce, Nottingham Business School, UK</p> <p>- Internal meta-governance as a new challenge for management development in public administration, Louis Meuleman, Foundation PublicStrategy, The Hague, NL</p>	<p>B3</p> <p>- Community Empowerment: Developing Post-Bureaucratic Management Skills, Alan Sanderson, University of Plymouth, UK</p> <p>- Transforming the local government with management tools: a case study of French inter-communal authorities, Marcel Guenoun, IMPGT, F</p>	<p>B4</p> <p>- Post-Bureaucratic, Post-Competitive Government: Can a Public Value Perspective Provide the Way Forward, Janine O'Flynn, University of Canberra, AUS</p> <p>- Managing a public services' firm in the market sector: meeting the customers' needs in a results-oriented business. The example of La Poste, French postal and banking services, Emmanuel de la Burgade, CGS – Ecole des Mines de Paris, F</p>
17:00 - 18:15	<p>Panel</p> <p>Karlene Roberts, Professor, Haas Organizational Behavior and Industrial Relations Group, Berkeley University, USA</p> <p>Philippe Baumard, Professor, Aix-Marseille III University, F</p> <p>Panel Facilitator: Jean Michel Saussois, Professor of Public Management, ESCP-EAP, F</p>			
19:30	Busses leaving for Dinner			

Friday, 16 June 2006 **Management & organisational development for new public organisations**

09:00 – 10:30	Parallel Workshops C - Presentation of papers			
	<p>C1</p> <p>- An Archetypal Approach to Bureaucratic and Post Bureaucratic Managements: the Case Study of a French Public Service Establishment, Solange Hernandez, IMPGT, F</p> <p>- Post-conventional leadership and the 'reformed' public sector – an Australian case study, Christopher Williams, Curtin University of Technology, Western Australia, AUS</p>	<p>C2</p> <p>- Restructuring bureaucracies: Contextualism and planning in the political management of change, Emil Turc, IMPGT, F</p> <p>- Revealing some facets of entrepreneurial behavior among civil servants. The case of the greek prefectures, Leonidas Zampetakis, Technical University of Crete, GR</p>	<p>C3</p> <p>- Transforming the Personnel of the Higher Civil Service: The case of Deputy Permanent Secretaries in Trinidad, Ann Marie Bissessar, The University of the West Indies, TT</p> <p>- Performance management systems in Italian local governments, Renato Ruffini and Riccardo Giovannetti, University Carlo Cattaneo – Liuc, I</p> <p>- Best Leadership Practices in Public Sector Organizations in Western Europe, Robert Kabacoff, Management Research Group, USA</p>	<p>C4</p> <p>- Leaders UK: Collaborative leadership for public service excellence, Jon Teckman, Ashridge, UK</p> <p>- Working as a post civil servant and the implication on public management in a post-bureaucratic context, Yves Emery and Carole Wyser, IDHEAP, CH</p>
10:30 – 11:00	Networking			
11:00 – 12:15	<p>Plenary session</p> <p>A developmental model of post-bureaucratic government, Otto Laske, CEO, Interdevelopmental Institute, USA</p> <p>Neil Kinghan, Director General, Local & Regional Governance Group, Office of the Deputy Prime Minister, UK</p>			
12:15 – 13:15	<p>Final Plenary session</p> <p>William Starbuck, Professor, University of Oregon and Stern School of Business, New York University, USA</p>			
13:15 – 13:30	Final remarks & wrap up of the conference by the chair			
13:30 - 14:30	Lunch			
14:30 -	OPTIONAL: Aix-en-Provence - Guided walking tour			

Venue

The conference will take place at
IPM – Institute of Public Management
21, rue Gaston de Saporta
13625 Aix-en-Provence
France